

Janet T. Mills
Governor

Jeanne M. Lambrew, Ph.D.
Commissioner



Maine Department of Health and Human Services
Office of MaineCare Services - Provider Services
11 State House Station
Augusta, Maine 04333-0011
Toll Free: (866) 690-5585
TTY: Dial 711 (Maine Relay)

Electronic Visit Verification (EVV): Weekly Billers of Personal Care Services (PCS) Reminder

In preparation for EVV editing, providers should ensure billing software is configured to have individual dates for services on separate lines when claims are submitted so that they match up with the EVV verified records.

If you currently use billing software or a billing agency, please verify that your systems will allow individual dates of service on separate lines of the claim when they are uploaded as a batch into the Health PAS Online Portal.

Providers who “span” bill should only do so when the services are consecutive. For example, you should only bill from December 1, 2020 – December 7, 2020 when services are provided on each day of the week. If members are receiving services on non-consecutive dates such as Monday, Wednesday, and Friday, you should not span bill; otherwise, your claims will warn, then deny starting January 1, 2021, for no verified EVV record found on Saturday, Sunday, Tuesday, or Thursday. You should submit a separate claim line for each date of service when the dates of service are not consecutive.

The National Uniform Claim Committee (NUCC) has developed a 1500 Reference Instruction Manual detailing how to complete the claim form to help standardize nationally the way the form is being completed. Please see the [Health Insurance Claim Form Reference Instruction Manual](#), which states:

TITLE: Date(s) of Service [lines 1–6]

INSTRUCTIONS: Enter date(s) of service, both the “From” and “To” dates. If there is only one date of service, enter that date under “From.” Leave “To” blank or re-enter “From” date. If grouping services, the place of service, procedure code, charges, and individual provider for each line must be identical for that service line. Grouping is allowed only for services on consecutive days. The number of days must correspond to the number of units in 24G.

***ITEM NUMBER 24G**

DESCRIPTION: “Days or Units” is the number of days corresponding to the dates entered in 24A or units as defined in CPT or HCPCS coding manual(s).

For more information, see [MaineCare’s EVV webpage](#).

Please email the [EVV email box](#) with questions.

December 8, 2020